

12-01-2021

UPdate JKC met Oracle 12/19

2021.12.63.17

# Instructies

Deze installatiehandleiding kan gebruikt worden wanneer men Join Klantcontact wil updaten naar versie 2021.12 waar als databaseserver Oracle 11, 12 of 19 gebruikt wordt.

De instructies hieronder dienen altijd uitgevoerd te worden ongeacht de Database Version. De Oracle19 client die we gebruiken is Backward Compatible net als de JOIN Klantcontact Software

1. **Download** de laatste websetup, build en Oracle19 client: (vergeet niet alle gedownloade bestanden te unblocken

Websetup: <https://support.decos.nl/setups/JOIN%20KLANTCONTACT/Builds/Release/2021/2021.12/WebSetup2021.12.exe>

BuildZip: (niet uitpakken) <https://support.decos.nl/setups/JOIN%20KLANTCONTACT/Builds/Release/2021/2021.12/2021.12.63.17.zip>

Oracle19 Client:

<https://support.decos.nl/setups/database%20clients/Oracle/WINDOWS.X64_193000_client_home.zip>

1. **Unzip** OracleClient to your Oracle folder

Graphical user interface, text, application, email

Description automatically generated

1. Install The Oracle19 Client by running:

D:\Oracle\product\19.0\Setup.exe

Click Next,

Change Oracle base = D:\Oracle\

Graphical user interface, text, application, email

Description automatically generated

Next

Install

Close

1. Change Environment Variables for TNS\_ADMIN

Graphical user interface, application

Description automatically generated

1. Copy your old tnsnames.ora to new location

D:\Oracle\product\19.0\network\admin\tnsnames.ora

1. Add a System Environment Variable called

JKC\_DatabaseVersion with value ORA19 (ALWAYS! Even if you have ORA12 DB)

Graphical user interface, application

Description automatically generated

1. Run WebSetup as Administrator the normal way and choose your .zip buildfile